

Open Source Call Center Solution

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- [Vicidial scratch installation in Centos 6.5](#)

????(???)? - Auto-dial campaign and play a message

?????

1. ?????? Carriers, Campaign, List
2. ?? User
3. ?? Remote Agent
4. ?? Campaign
5. ??????? dialplan

?????Carriers, Campaign, List

- ???
- ??? Campaign ??????????????????????????????
- Campaign: BCAST
- List: bcastList

?? Group/User

??

Vicidial Admin > User Groups > Add A New User Group

Group: BCAST

Description: Broadcasting Group

> Submit

Allowed Campaigns: BCAST<???????? Campaign> <== ??

Vicidial Admin > Users > Add A New User

User Number: 2001 (??????)

Password: 1234

Full Name: Broadcasting

User Level: 4 (??? 4 ?????????????????????????????? Admin -- System Settings -- Auto Dial Limit) <== ??

User Group: Brocast (???? group)

Phone Login: (??)

Phone Pass: (??)

Active: Y

?? Remote Agent

???????? user????????????????????????????????

[default]

include => vicidial-auto

include => my-broadcasting <=== ?????

?? 8375 ????????

....

....

; VICIDIAL SURVEY transfer script AMD with Cepstral variables:

exten => 8375,1,Playback(sip-silence)

exten => 8375,2,AGI(agi://127.0.0.1:4577/call_log)

exten => 8375,3,AMD(2000|2000|1000|5000|120|50|4|256)

exten => 8375,4,AGI(VD_amd.agi,{EXTEN})

exten => 8375,5,AGI(agi-VDAD_ALL_outbound.agi,SURVEYCAMPCEP-----LB)

exten => 8375,6,AGI(agi-VDAD_ALL_outbound.agi,SURVEYCAMPCEP-----LB)

exten => 8375,7,Hangup

; by alang

; VICIDIAL_auto_dialer transfer script for BROADCAST:

exten => 8376,1,Playback(sip-silence)

exten => 8376,2,AGI(agi://127.0.0.1:4577/call_log)

exten => 8376,3,AGI(agi-VDAD_ALL_outbound.agi,BROADCAST-----LB)

exten => 8376,4,AGI(agi-VDAD_ALL_outbound.agi,BROADCAST-----LB)

exten => 8376,5,Hangup

Tips:

? ?? VD_amd_post.agi ????? List ? calls status???????????????

[NEW] ????????

[AL] ????????????????

[B] ????????

[DROP] ??????? remote agent ???(??? remote agent > number of lines)

[XFER] ??????????????????

? ?? 8376 ??? Campaign > Detail View > Campaign VDAD exten

?? Audio Store

????????????????????

Admin UI > Admin > System Settings

- Central Sound Control Active = 1
- Sounds Web Server = (??? IP ??)
- Active Voicemail Server = (?? IP ??)

?? Submit ?????????????????? - **Audio Store?**

