

?????????????(Predictive Dialer)

????????? Auto Dialing System, Auto Dialer, Automated Campaign Call?

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- ?????????(Agent Availability Prediction)
- ?????????????(Adjustable Call Abandonment / Hold)
- ?????(Call Blending)
- ??????(Dynamic Line Allocation)
- ??????(Fax Tone Detection)
- ??????(No Answer Handling)
- ??????(Last called status)

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- ?????????????(Multiple Agents Per Campaign)
- ?????????(Recorded Greeting)

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- ??(Time Zone)
- ????????? (Multiple Telephone Numbers)
- ?????????(Preferred Calling Time)·?????????
- ?????(Real Time Reporting)
- ?????????????(Campaign Statistics)