

????????????(Predictive Dialer)

????????? Auto Dialing System, Auto Dialer, Automated Campaign Call?

????????????????????????????????????????????????????????????????????????????????????

????????????????????????????????????????????????????????????????

??????

- ?????????(Agent Availability Prediction)
- ?????????????(Adjustable Call Abandonment / Hold)
- ?????(Call Blending)
- ??????(Dynamic Line Allocation)
- ??????(Fax Tone Detection)
- ??????(No Answer Handling)
- ??????(Last called status)

????????

- ?????????????(Multiple Agents Per Campaign)
- ?????????(Recorded Greeting)

??????

- ??(Time Zone)
- ????????? (Multiple Telephone Numbers)
- ?????????(Preferred Calling Time)·?????????
- ?????(Real Time Reporting)
- ?????????????(Campaign Statistics)