

? Queue ? agent ?????????? AGI: CallAnswered.agi

??? ? Queue ??? Macro Name?

```
Queue(${QUEUE_NUMBER},t,,,,ael_callanswered);
```

macro-ael_callanswered:

```
context macro-ael_callanswered {
  s => {
    Wait(1);
    Noop(----- AGI: CallAnswered -----);
    AGI(agi://localhost/CallAnswered.agi);
  }
}
```

? Dial ?????????????????? AGI: CallAnswered.agi

??? Dial ??? M(Macro_Name)

```
Dial(${RINGGROUP},${DIAL_TIMEOUT},M(ael_callanswered));
```

macro-ael_callanswered:

```
context macro-ael_callanswered {
  s => {
    Wait(1);
    Noop(----- AGI: CallAnswered -----);
    AGI(agi://localhost/CallAnswered.agi);
  }
}
```

???Queue?????????

Function - QUEUEVARIABLES()

??? queues.conf??????? queue name ?????????? <http://www.voip-info.org/wiki/view/A...ig+queues.conf>

setqueuevar=yes

// ?? Queue ?????

; Werte fuer die Queue "techsupport" abfragen:

```
exten => 123,1,Set(err=${QUEUE_VARIABLES(techsupport)})
```

```
exten => 123,n,Verbose(1,the strategy of the queue: ${QUEUESTRATEGY})
```

```
exten => 123,n,Verbose(1,maxmimum number of calls allowed: ${QUEUEMAX})
```

```
exten => 123,n,Verbose(1,number of calls currently in the queue: ${QUEUECALLS})
```

```
exten => 123,n,Verbose(1,number of completed calls for the queue: ${QUEUECOMPLETED})
```

```
exten => 123,n,Verbose(1,number of abandoned calls: ${QUEUEABANDONED})
```

```
exten => 123,n,Verbose(1,current average hold time: ${QUEUEHOLDTIME})  
exten => 123,n,Verbose(1,queue service level: ${QUEUESRVLEVEL})  
exten => 123,n,Verbose(1,current service level performance: ${QUEUESRVLEVELPERF})  
exten => 123,n,Hangup()
```