

Troubleshooting TIPS

Log Files

????: /u01/app/oracle/ovm-manager-3/domains/ovm_domain/servers/AdminServer/logs/

- **access.log:** Used to track HTTP access to the Web interface of the Oracle VM Manager and to the underlying Oracle WebLogic Server HTTP interface. This log can be used to track access and HTTP operations within Oracle VM Manager to help debug access issues and to audit access to the Oracle VM Manager.
- **AdminServer.log:** Used to track events within the underlying Oracle WebLogic Server framework, including events triggered by Oracle VM Manager. This log can be used to track a variety of issues within Oracle VM Manager including TLS/SSL certificate issues, server availability issues, and any actions performed within Oracle VM Manager which are usually identifiable by searching for items containing the string com.oracle.ovm.mgr. Log in failures resulting from locked accounts (as opposed to incorrect credentials) are also in this file.
- **AdminServer-diagnostic.log:** Used to track exceptions within the underlying Oracle WebLogic Server framework, including particular events triggered by Oracle VM Manager such as log in failures due to incorrect credentials. This log can be used to track Oracle VM Manager behavior that results in an exception or for log in failure, which can be tracked by searching for the string An incorrect username or password was specified.

Log Parsing Tool: OvmLogTool.py

????: /u01/app/oracle/ovm-manager-3/ovm_tools/

?? AdminServer.log ?????????????????? log ???

cd /u01/app/oracle/ovm-manager-3/ovm_tools/

python OvmLogTool.py -s -o ~/ovm_logs/summary.`date +%y%m%d_%H%M`

????????????? ~/ovm_logs/summary.<today_now>

TIP:

-s , ??? Error ??? Log; ?????????? Log?

Q: ????? OVMM ?????

?? /u01/app/oracle/ovm-manager-3/ovm_tools/bin/BackupDatabase -w
mysqlbackup: WARNING: The value of 'innodb_checksum_algorithm' option provided to
mysqlbackup might be incompatible with server config.

mysqlbackup: ERROR: Page at offset 5242880 in /u01/app/oracle/mysql/data/appfw/
APPFW_EVENTS.ibd seems corrupt!

?????

1. ????? APPFW_EVENTS ?????
2. ?????????????????
3. ?????????????????
4. ???????

// ???????

```
mysqlcheck -uroot -p -S /u01/app/oracle/mysql/data/mysql.sock --databases appfw
```

```
mysql -u appfw -p -S /u01/app/oracle/mysql/data/mysql.sock appfw
```

```
mysql> select count(*) from APPFW_EVENTS;
```

```
+-----+
```

```
| count(*) |
```

```
+-----+
```

```
| 18650 |
```

```
+-----+
```

```
1 row in set (0.01 sec)
```

// ?? table APPFW_EVENTS

```
service ovmm stop
```

```
mysqldump -uappfw -p -S /u01/app/oracle/mysql/data/mysql.sock --databases appfw --tables  
APPFW_EVENTS > table_dump.appfw_events.sql
```

```
mysql -u appfw -p -S /u01/app/oracle/mysql/data/mysql.sock appfw
```

```
mysql> create table APPFW_EVENTS_NEW like APPFW_EVENTS;
```

```
mysql> rename table APPFW_EVENTS to APPFW_EVENTS_OLD;
```

```
mysql> rename table APPFW_EVENTS_NEW to APPFW_EVENTS;
```

// Import the table

```
mysql -uappfw -p -S /u01/app/oracle/mysql/data/mysql.sock appfw < table_dump.appfw_events.sql
```

// Drop the old table

```
mysql -u appfw -p -S /u01/app/oracle/mysql/data/mysql.sock appfw
```

```
mysql> drop table APPFW_EVENTS_OLD;
```

Q: OVMM ??? MySQL DB ????????

?? MySQL ????????

```
# du -chs /u01/app/oracle/mysql/data/ovs/OVM_STATISTIC*
```

```
16K /u01/app/oracle/mysql/data/ovs/OVM_STATISTIC.frm
```

```
121G /u01/app/oracle/mysql/data/ovs/OVM_STATISTIC.ibd <===
```

???

1. ????????????? MySQL ??????
2. ?? ovmm ?????????????
3. ????? OVM_STATISTIC ???

?? ovmm

service ovmm stop

???? OVM_STATISTIC ???

reference to undefined name 'syntax' Exception of type
'MindTouch.Deki.Script.Runtime.DekiScriptUndefinedNameException' was thrown. (click for details)
???? OVM_STATISTIC

reference to undefined name 'syntax' Exception of type
'MindTouch.Deki.Script.Runtime.DekiScriptUndefinedNameException' was thrown. (click for details)

TIP: truncate ?????? drop ? create???? 1 ?????????????

????? truncate

reference to undefined name 'syntax' Exception of type
'MindTouch.Deki.Script.Runtime.DekiScriptUndefinedNameException' was thrown. (click for details)

Q: VM ?????? Kill ???

VM ?????? Stopping??? Kill ????????

tpeoddovm-db01 <1108> is locked. job info: job id(time):1525839275699 name:Stop VM:
tpeoddovm-db01 description:Stop VM: tpeoddovm-db01

???????? VM ??? OVS ??? ovs-agent ??

service ovs-agent stop
service ovs-agent start

Q: ??? Server Pool

??? OVS ? OVM Manager ?????????? LUNs ?? Server Pool ? Repository?

???SSH ?? OVS ????? LUNs ???

?? LUN ??
#> multipath -ll

```
#> dd if=/dev/zero of=/dev/mapper/360a980004434375a385d4747374b5155 bs=1M count=256
```

Q: [OVM 3.3.x] ????????????

?????

Unexpected error during login (java.lang.NullPointerException)

??????

- ?? ovmm ??
- ?? OVMM ??

Q: Server Pool ? Master Server ???????????? VM ??(Migrate) ??? OVS ??? VM ????

????

Caught during invoke method: com.oracle.ovm.mgr.api.exception.IllegalOperationException....

?????? VM ?????????? Event Severity ??? **Critical** ??? Informational??????

1. ??????????
2. ?????????????????? Repositories Storage ??
3. ? VM ??????????(Migrate) ???????
4. OVMM > Servers and VMs > ?????OVS?? > ?????? VM > ??? Display Events
??? Critical Event ?? Acknowledge????? VM ? Event Severity ?????????? Informational?
5. ?? VM ??

Q: Repositories ??? Error ??

????????????????? Storage ??????????????????Error ?? ??????

???OVMM Admin > Repositories > ?? Storage Repository > Perspective: ?? Events

????????????????? Acknowledge???

Q: [OVM 3.3.x]??? Clustered Server Pool ??? Oracle VM Server(OVS)

??? OVS ?????????????????? Clustered Server Pool ???????????????

OVMRU_000036E Cannot remove server: tycoddovs01.winfoundry.com, from pool: oddfdc_db.
There are still OCFS2 file systems

????????? Clustered Server Pool ?????????? OVS ???????????????

- ????? OVS ????? Master Server?
- ?????(un-present) ??? OVS ?????????? Storage Repositories?

???? OVS ? Server Pool ?????????????????????? Server Pool ????

1. SSH ????? OVS ??????????

```
service ovs-agent stop
rm -rf /etc/ovs-agent/db
cat /dev/null > /etc/ocfs2/cluster.conf
service ovs-agent start
```

2. ?? OVMM ?????????????????? OVS ??? Unassigned Servers ???

TIPs?

* ?? OVS ?? Unassigned ?????????????????? Server Pool (?????? Internal Error)?????? OVMM ?????? OVS
? OVMM ??????????????????

* ?? Unassigned ?? OVS ?????????????????????????????????? OVS ??? Discover Servers????????????????? OVS
?????

NOTE??? Discover Servers ??????????? Unknown Server Pool.....?????????????????????????????

Q: ??? VM ????????

?????

?? VM template ??? VM ??????????????????????????????????

1. ?? OVMM ? VM ? System ????

OVMM > Servers and VMs > ?? VM > ?? VM > Disks > ?? Slot 0 ???

- Virtual Disk Name?system (x) <?????>
- Size (GB)?12 -> 50GB
- Shareable???

2. ?? VM ??????????

?? SWAP ???

```
> free -m
??? 2048M
```

?? SWAP

```
> swapoff /dev/xvda3
```

-1 ?? xvda3 & xvda2 ??
 -2 ?? xvda2 (+48G) & xvda3 (????)
 -3 ?????

> fdisk /dev/xvda

?? VM

reboot

??? SWAP

> mkswap /dev/xvda3
 > swapon /dev/xvda3

Resize ???

> resize2fs /dev/xvda2

Q: ??? Oracle VM ???

(http://docs.oracle.com/cd/E26996_01/.../BABFCCHE.html)

- ? OVMM ?? Discover Servers ??? OVM ??? Unowned ???OVMM ??????????
- ?????? OVM ?? Owned by Another.... ?????????????? OVM ? OVMM?????OVM????????????????
- ?? OVMM ?????? OVM ?????????????? server pool????????????????? take ownership ???

Q: ??????

?????? OVMM????? NTP Server????? OVS ??? VM ??? OVMM ????

OVMM ?? NTP)

1. ??????
 ?? /etc/sysconfig/clock ??? setup?
2. ?? ntp.conf
 ?? ntp.conf
 // ????? OVS ?????????????????????????????????
 # Hosts on local network are less restricted.
 restrict 192.168.7.0 mask 255.255.255.0 nomodify notrap

// ?????
 #server 127.127.1.0 # local clock
 #fudge 127.127.1.0 stratum 10

//??????? NTP ??????
 server 0.rhel.pool.ntp.org

```

server 1.rhel.pool.ntp.org
server 2.rhel.pool.ntp.org
3. ?? ntpd ??

```

OVS ?? NTP)

OVMM 3.3.x OVS VM Manager OVS ntp.conf?

VM ?? NTP)

VM(guest OS) OEL template Linux kernel ? UEK based VM OVS
 OVS VM NTPD ? ntpdate

```

1. ?? /etc/ntp.conf
   //
   #server 127.127.1.0 # local clock
   #fudge 127.127.1.0 stratum 10

   //
   # OVM Manager
   server 10.23.0.203
2. ?? ntpd ??

```